

**IMPORTANT -**  
**PLEASE READ THIS**  
**FIRST!**

**Does the case number on your EBT card number begin with “99”?**

**Is the name on the card your child’s name?**

If **NO**, please disregard this page.

If **YES**, your child has been issued a Pandemic EBT (P-EBT) card. To use this card, it must be activated by selecting a 4-digit PIN.

1. To PIN this card, please call 1-888-997-1117 and follow the prompts.
2. You will need the following information ready:
  - Your child’s 16-digit card number
  - Your child’s 4-digit activation number (entered when prompted for the last 4-digit SSN)
  - Your child’s date of birth
  - Your child’s mailing address

### **More Information:**

#### ***4-digit activation number needed to PIN***

A 4-digit activation number is automatically assigned to every P-EBT case. The activation number is either the last 4 digits of your child's Local Student ID or if not provided to DCFS by your child's school, a generic number was assigned. Please contact your child's school for assistance with your child's Local School ID or to obtain the generated number.

#### **Where can I get more information about P-EBT?**

To receive more information regarding P-EBT, including the schedule of benefit issuance and FAQs, please visit the Department of Children and Family Services' P-EBT website [www.pebt-la.org](http://www.pebt-la.org).